

## Feedback

As a customer user, you can communicate with CENT Lab for any comments or requirements. This is a very good feature which ensures that your requests will be delivered to the right people at the right time.

All you have to do is to type the message you want to deliver with a proper subject heading and click “Submit” button as shown in the screen below (fig. 21)

The screenshot displays the CENT 6.0 web application interface within a Microsoft Internet Explorer browser window. The browser's address bar shows the URL [http://www.cent.fuchs.com.sa/CENT6\\_feedback.aspx](http://www.cent.fuchs.com.sa/CENT6_feedback.aspx). The page header includes the CENT logo, the text "Alhamrani-Fuchs Petroleum Saudi Arabia Ltd.", and the FUCHS logo. Below the header, there are three tabs: "Asghar", "FeedBack for CENT Team" (which is active), and "Fuchs Plant Workshop". On the left side, a vertical menu lists various options: "New Samples", "Search Samples", "Equipments", "Print Labels", "Contacts", "Schedules", "Reports", "Feed Back", "CENT Options", and "Approve Samples". The main content area of the "FeedBack for CENT Team" tab contains a form with a "Subject" label and a text input field, followed by a "Message for CENT Team" label and a larger text area. A "Submit" button is located at the bottom of the form. The browser's status bar at the bottom indicates "Done" and "Internet".

**Fig 21**